

WARRANTY & RETURN

ENTREPRENEUR IDENTITY:

Name:	L'élianne
Address:	Hof der Liefde 1 (no visits)
Postcode:	3823 HK Amersfoort
Email:	elianne.business@outlook.com
Telephone number	06-10094207 (only Whatsapp)
COC:	78287715
VAT- number:	NL003313357B85



RETURN

You have the right to cancel your order up to **14 days** after receipt without giving any reason. After cancellation you have another 14 days to return your product. You will then be credited the full order amount. **Only the costs for returning from your home to the web shop are for your own account.** If you make use of your right of withdrawal, the product will be returned to the entrepreneur with all accessories and - if reasonably possible - in the original condition and packaging. To exercise this right, please contact us at **elianne.business@outlook.com**. We will then refund the order amount due within 14 days after registration of your return, provided that the product has already been returned in good order.

RETURN EXCEPTIONS

Note: Exclusion of the right of withdrawal is only possible for products:

- For sealed products. If the seal is broken, the shipping costs may be higher than normal.
- You may open the packaging to view the product, provided you do so properly.
- You may not actually use the product if you do not yet know if you keep it. The seller may charge a fee if it appears after return that you have done something with the product that was not necessary to be able to assess it.
- Which cannot be returned due to their nature;
- The price of which is subject to fluctuations in the financial market over which the entrepreneur has no influence;
- If the product is broken, dirty or broken.
- If the product has signs of use.

RETURN MODEL

Only complete and return this form if you want to withdraw from the contract

- I / We (*) share / share (*) hereby inform you that I / we (*) revoke / revoke our agreement regarding the sale of the following goods / supply of the following service (*):

— Ordered (DD-MM-YYYY) :

— Order number :

— Delivered on (DD-MM-YYYY):

— Name/Names buyer:

— Address buyer:

— IBAN BIC Information

— Signature buyer:

— Date (DD-MM-YYYY):

Reason for the return:
